



Here's what you should know about ProAct's Prior Authorization Portal:

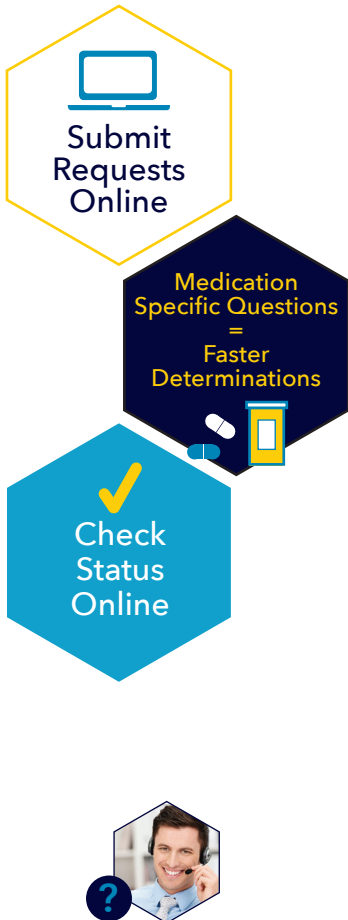
Physicians can start the prior authorization review process by visiting ProAct's online Portal and submitting all the necessary information. Once we receive a completed prior authorization request from the physician, our reviews are typically conducted within 2-3 business days. We will then communicate with the appropriate parties, such as provider, member, and/or pharmacy, depending on the decision.

Submitted prior authorization requests are subject to validation against both member-specific prescription drug coverage and clinical criteria guidelines.

Benefits of Using ProAct's PA Portal

- Allows providers to create prior authorization requests online
- Providers are able to check the status of existing requests
- Using the system and pre-established clinical criteria sets allows for greater efficiency and less administrative burden, and in most cases, quicker turnaround times
- Providers can attach additional documentation outside of the pre-set criteria to the request when using the portal
- Reduces need for traditional processes which most times relied on fax or other manual means of gathering or submitting information

3 Easy Steps



If you have any questions or concerns, please feel free to reach out to our Help Desk at 1-877-635-9545. We are available to serve you 24 hours per day, 7 days per week.



- 1 Visit: <https://proactrx.promptpa.com>
- 2 Click "New Prior Authorization" and Complete the Required Fields
- 3 Submit Request